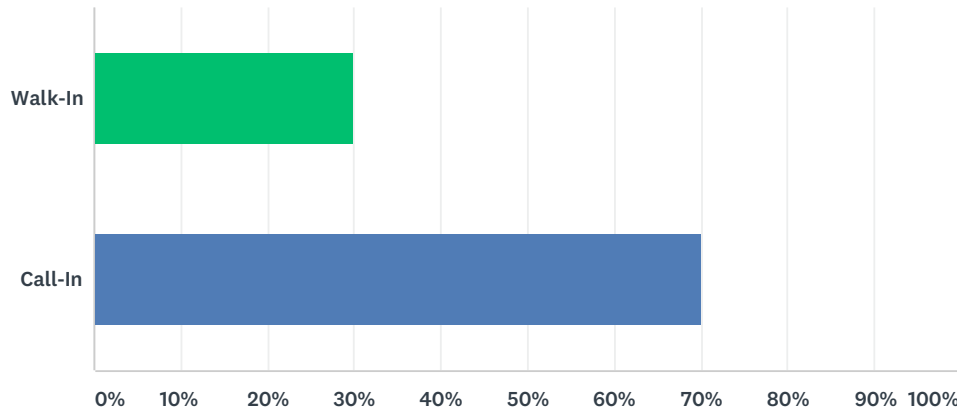


Q1 Did you walk-in or call-in for your appointment today?

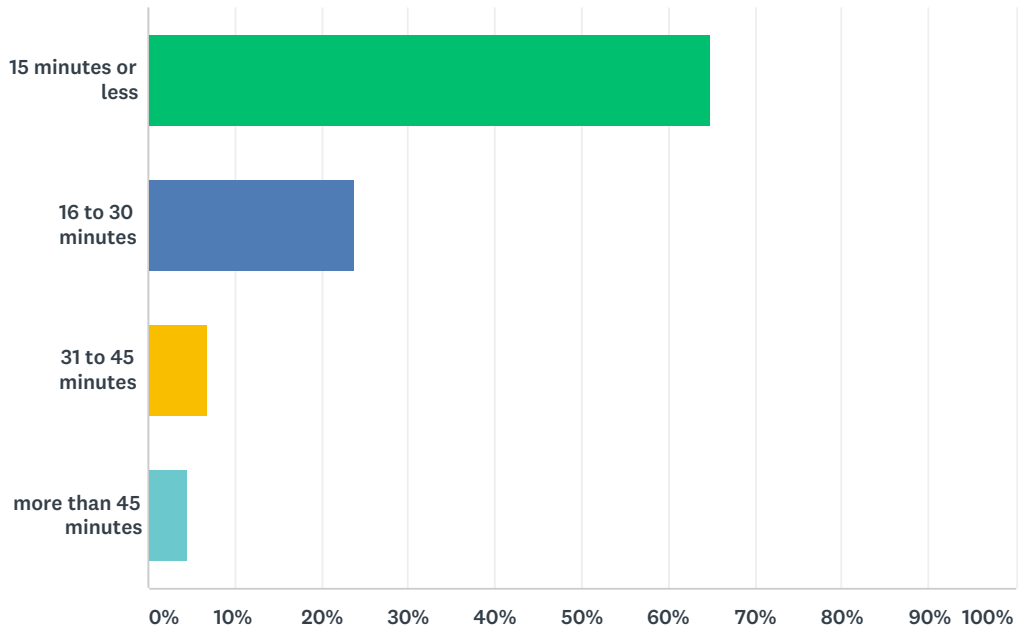
Answered: 90 Skipped: 0



ANSWER CHOICES	RESPONSES
Walk-In	30.00% 27
Call-In	70.00% 63
Total Respondents: 90	

Q2 How long did you have to wait before getting served?

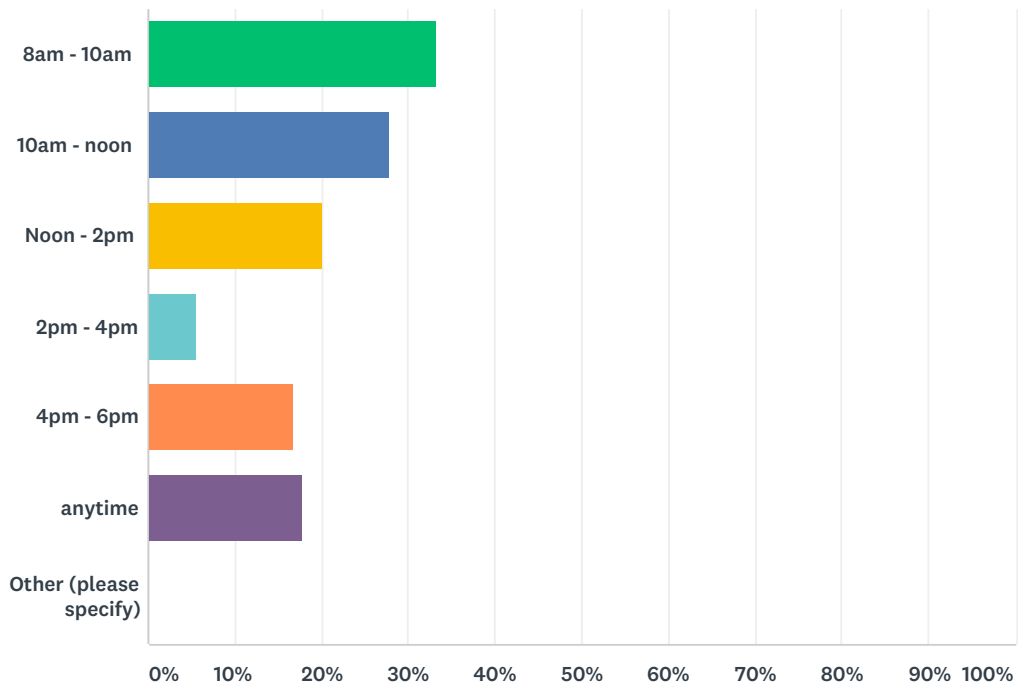
Answered: 88 Skipped: 2



ANSWER CHOICES	RESPONSES
15 minutes or less	64.77% 57
16 to 30 minutes	23.86% 21
31 to 45 minutes	6.82% 6
more than 45 minutes	4.55% 4
Total Respondents: 88	

Q3 Which hours are most convenient for your appointment time? Please check all that apply.

Answered: 90 Skipped: 0

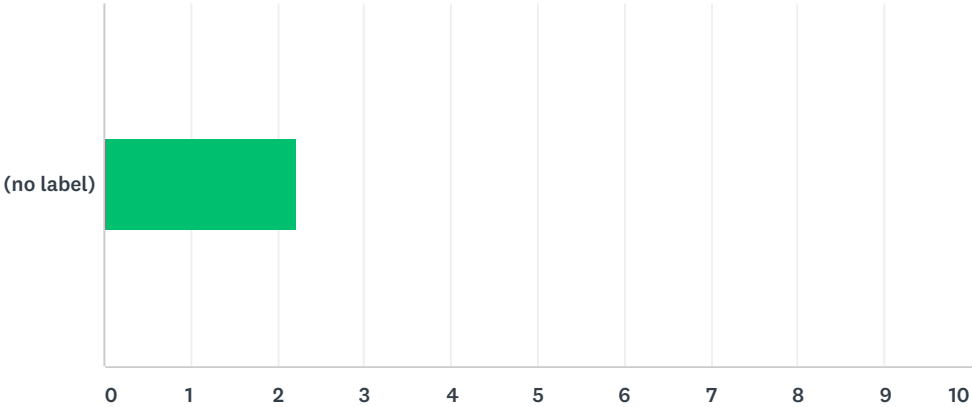


ANSWER CHOICES	RESPONSES	
8am - 10am	33.33%	30
10am - noon	27.78%	25
Noon - 2pm	20.00%	18
2pm - 4pm	5.56%	5
4pm - 6pm	16.67%	15
anytime	17.78%	16
Other (please specify)	0.00%	0
Total Respondents: 90		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q4 How do you like the same-day scheduling?

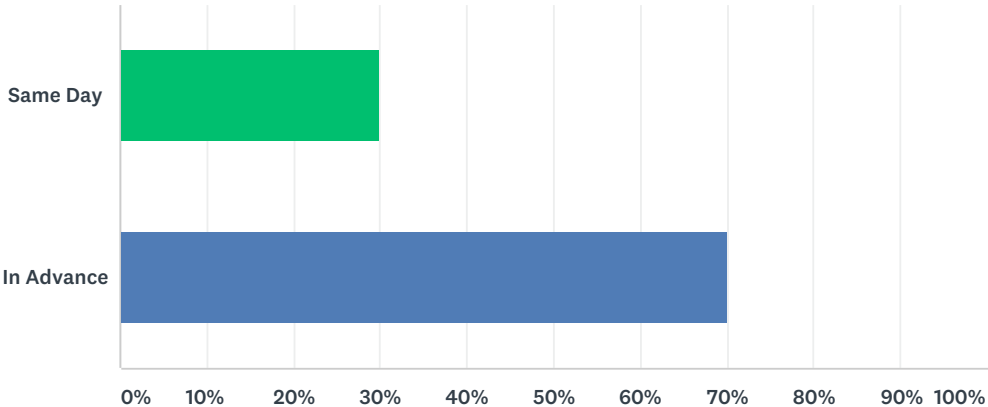
Answered: 90 Skipped: 0



	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	41.11% 37	20.00% 18	24.44% 22	5.56% 5	8.89% 8	90	2.21

Q5 Do you prefer scheduling your appointment on the Same-Day or scheduling an appointment in advance?

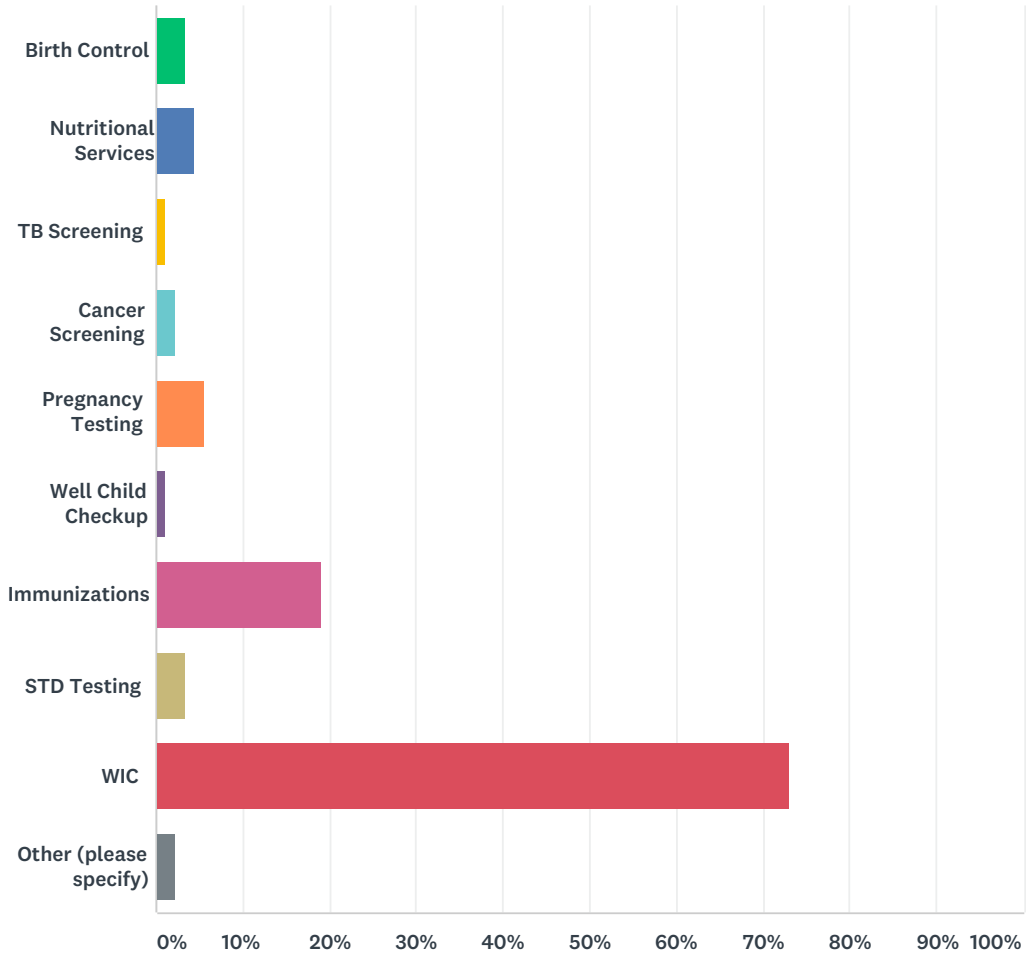
Answered: 87 Skipped: 3



ANSWER CHOICES	RESPONSES	
Same Day	29.89%	26
In Advance	70.11%	61
TOTAL		87

Q6 What was the reason for your visit today? (please check all that apply)

Answered: 89 Skipped: 1



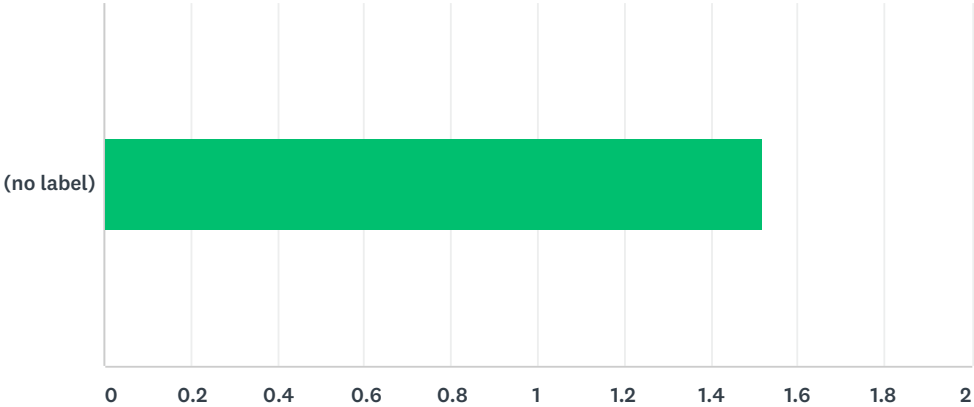
ANSWER CHOICES	RESPONSES	
Birth Control	3.37%	3
Nutritional Services	4.49%	4
TB Screening	1.12%	1
Cancer Screening	2.25%	2
Pregnancy Testing	5.62%	5
Well Child Checkup	1.12%	1
Immunizations	19.10%	17
STD Testing	3.37%	3
WIC	73.03%	65
Other (please specify)	2.25%	2
Total Respondents: 89		

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#	OTHER (PLEASE SPECIFY)	DATE
1	RESULTS CANCER SCREENING	4/7/2017 10:40 AM
2	VAC FOR BABY	4/6/2017 2:47 PM

Q7 How was your telephone experience when you called the health department?

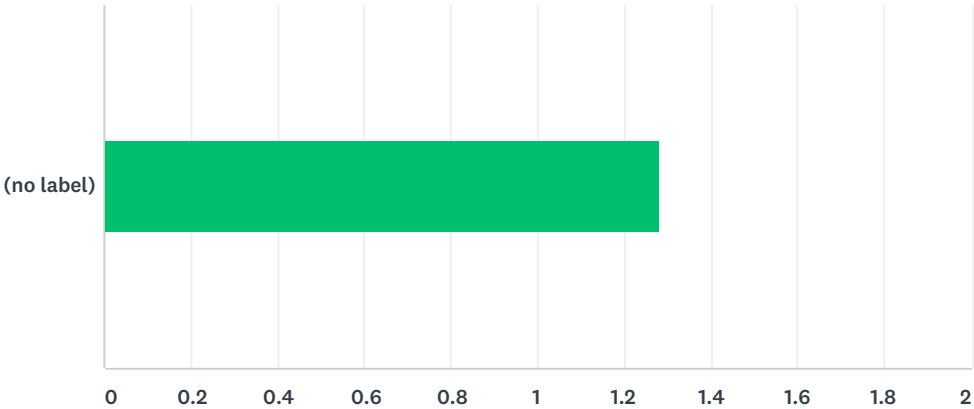
Answered: 87 Skipped: 3



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	56.32%	28.74%	10.34%	0.00%	0.00%	4.60%	87	1.52
	49	25	9	0	0	4		

Q8 When you arrived today were you greeted in a friendly & courteous manner?

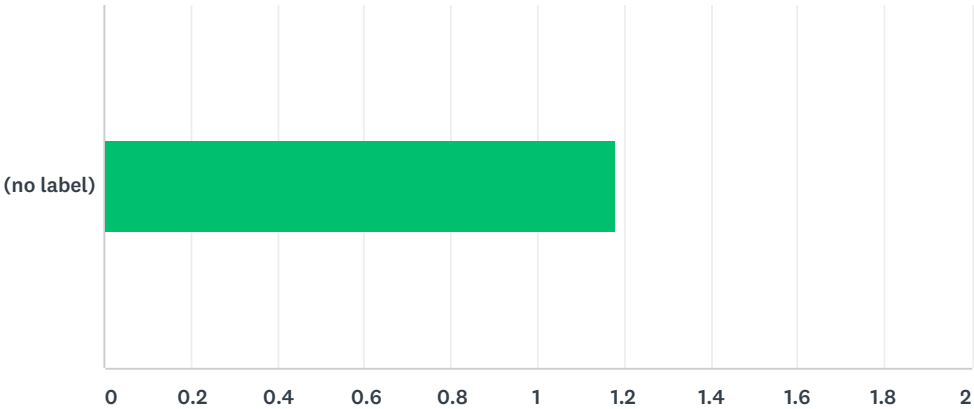
Answered: 90 Skipped: 0



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	74.44%	20.00%	2.22%	1.11%	0.00%	2.22%	90	1.28
	67	18	2	1	0	2		

Q9 How was your experience during the registration process for your appointment?

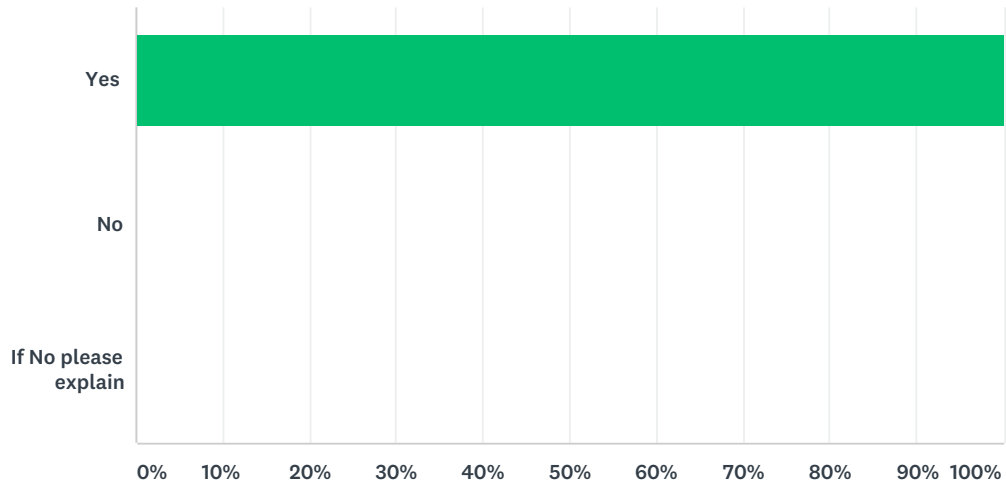
Answered: 89 Skipped: 1



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	82.02%	17.98%	0.00%	0.00%	0.00%	0.00%	89	1.18
	73	16	0	0	0	0		

Q10 Was all paperwork explained and questions answered clearly?

Answered: 88 Skipped: 2

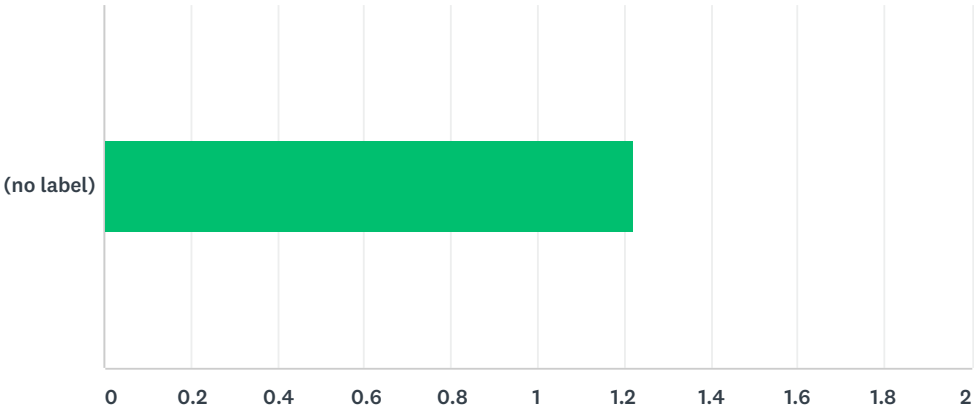


ANSWER CHOICES	RESPONSES	
Yes	100.00%	88
No	0.00%	0
If No please explain	0.00%	0
TOTAL		88

#	IF NO PLEASE EXPLAIN	DATE
	There are no responses.	

Q11 How was your experience with your Nurse / Nutritionist / APRN for your appointment?

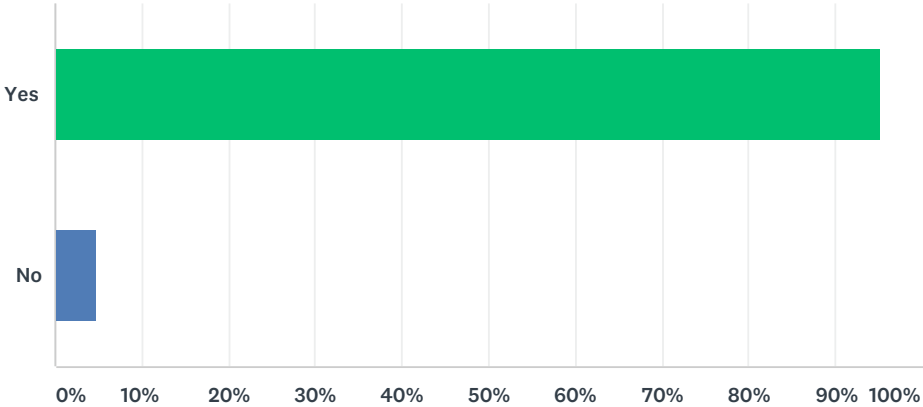
Answered: 88 Skipped: 2



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	77.27%	21.59%	0.00%	0.00%	0.00%	1.14%	88	1.22
	68	19	0	0	0	1		

Q12 Did your clinic practitioner introduce themselves by name to you?

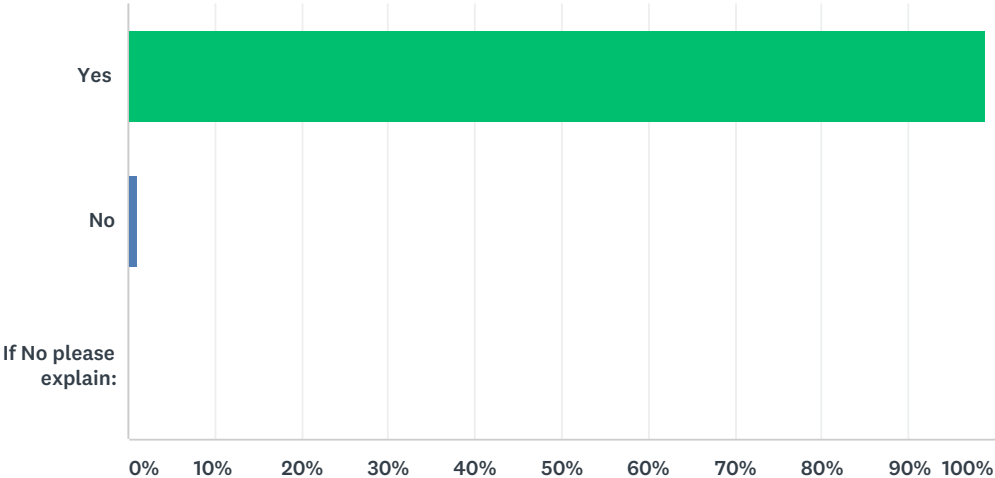
Answered: 82 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	95.12%	78
No	4.88%	4
TOTAL		82

Q13 Were you treated with respect today?

Answered: 90 Skipped: 0

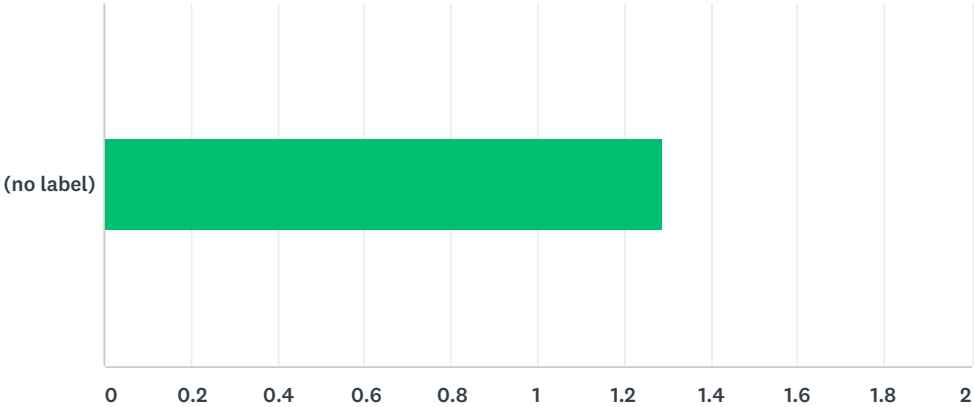


ANSWER CHOICES	RESPONSES	
Yes	98.89%	89
No	1.11%	1
If No please explain:	0.00%	0
TOTAL		90

#	IF NO PLEASE EXPLAIN:	DATE
	There are no responses.	

Q14 Rate the cleanliness of the health department.

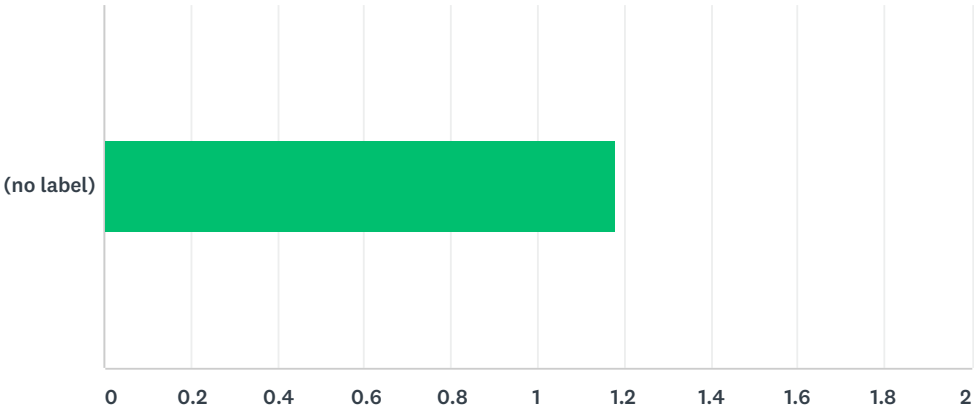
Answered: 89 Skipped: 1



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	78.65%	16.85%	2.25%	1.12%	1.12%	0.00%	89	1.29
	70	15	2	1	1	0		

Q15 How well did we respect and understand your need for privacy & confidentiality?

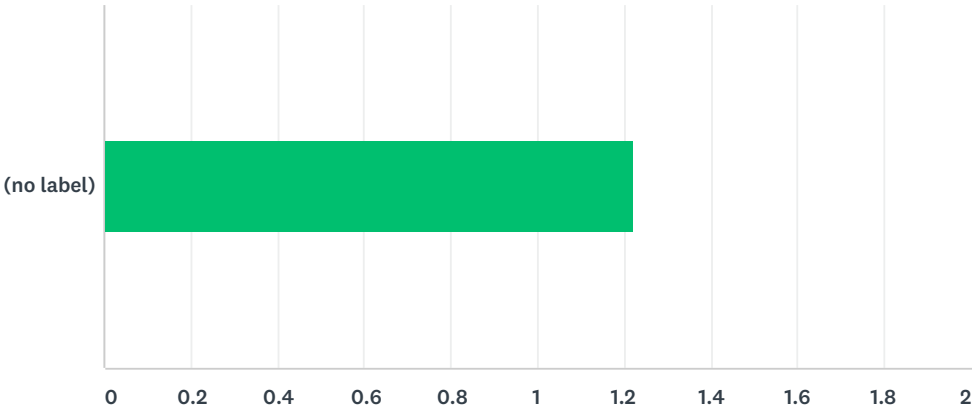
Answered: 89 Skipped: 1



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	83.15%	15.73%	1.12%	0.00%	0.00%	0.00%	89	1.18
	74	14	1	0	0	0		

Q16 How was your overall experience at the Jessamine County Health Department?

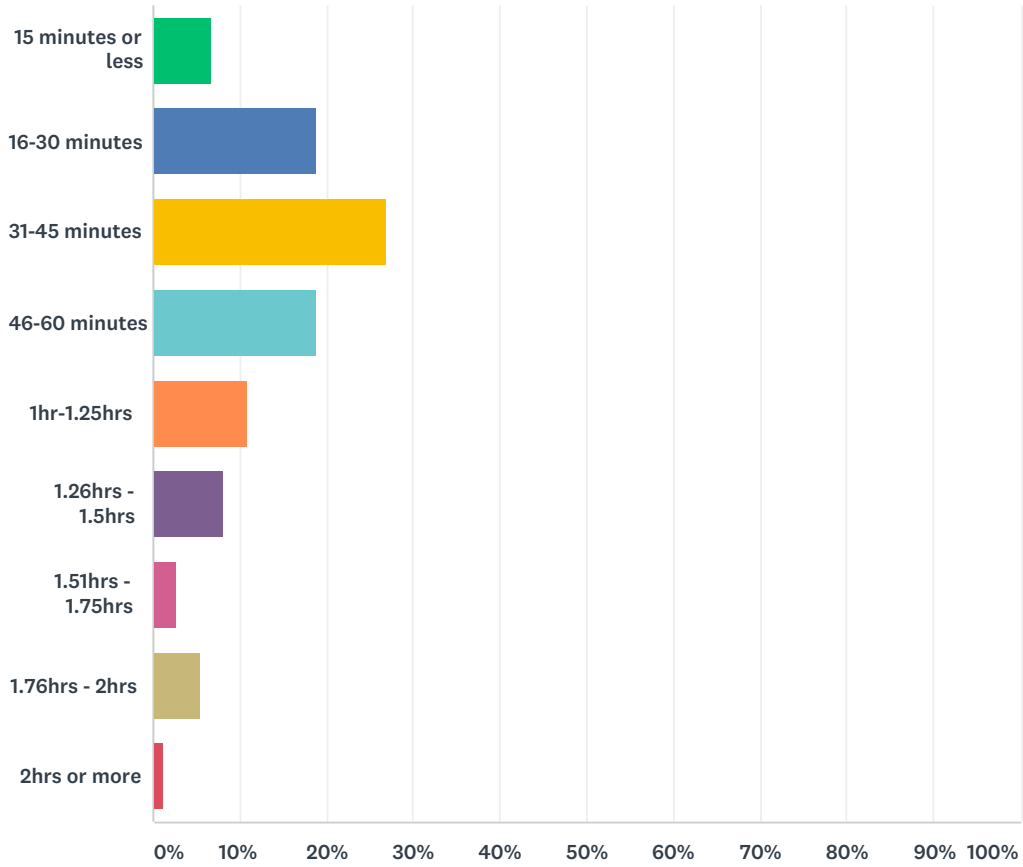
Answered: 88 Skipped: 2



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	79.55%	19.32%	1.14%	0.00%	0.00%	0.00%	88	1.22
	70	17	1	0	0	0		

Q17 What was the length of your visit today?

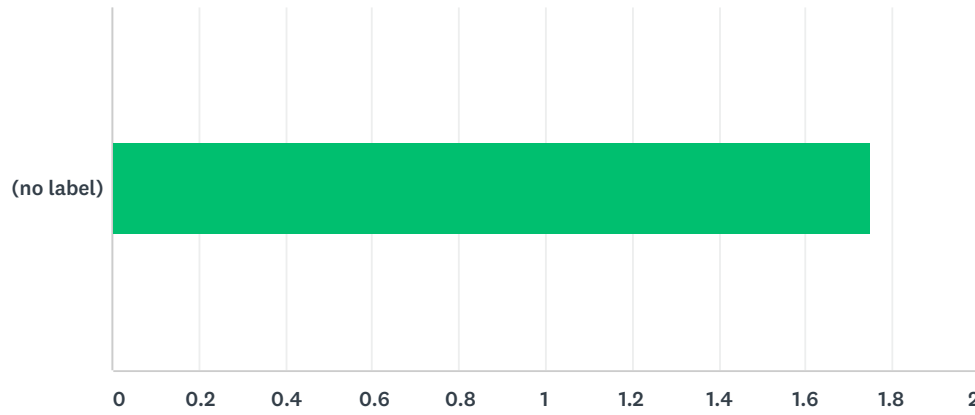
Answered: 74 Skipped: 16



ANSWER CHOICES	RESPONSES	
15 minutes or less	6.76%	5
16-30 minutes	18.92%	14
31-45 minutes	27.03%	20
46-60 minutes	18.92%	14
1hr-1.25hrs	10.81%	8
1.26hrs - 1.5hrs	8.11%	6
1.51hrs - 1.75hrs	2.70%	2
1.76hrs - 2hrs	5.41%	4
2hrs or more	1.35%	1
TOTAL		74

Q18 How many in your family were served today?

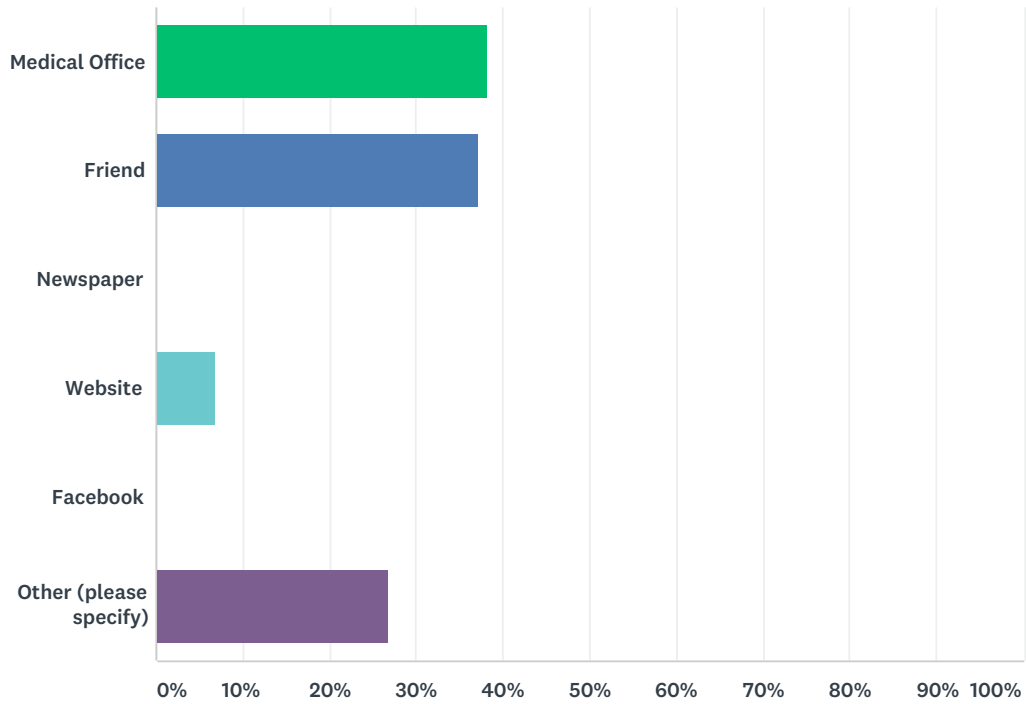
Answered: 88 Skipped: 2



	1	2	3	4	5	MORE	TOTAL	WEIGHTED AVERAGE
(no label)	50.00% 44	29.55% 26	15.91% 14	4.55% 4	0.00% 0	0.00% 0	88	1.75

Q19 How did you hear about the Jessamine County Health Dept?

Answered: 86 Skipped: 4



ANSWER CHOICES	RESPONSES	
Medical Office	38.37%	33
Friend	37.21%	32
Newspaper	0.00%	0
Website	6.98%	6
Facebook	0.00%	0
Other (please specify)	26.74%	23
Total Respondents: 86		

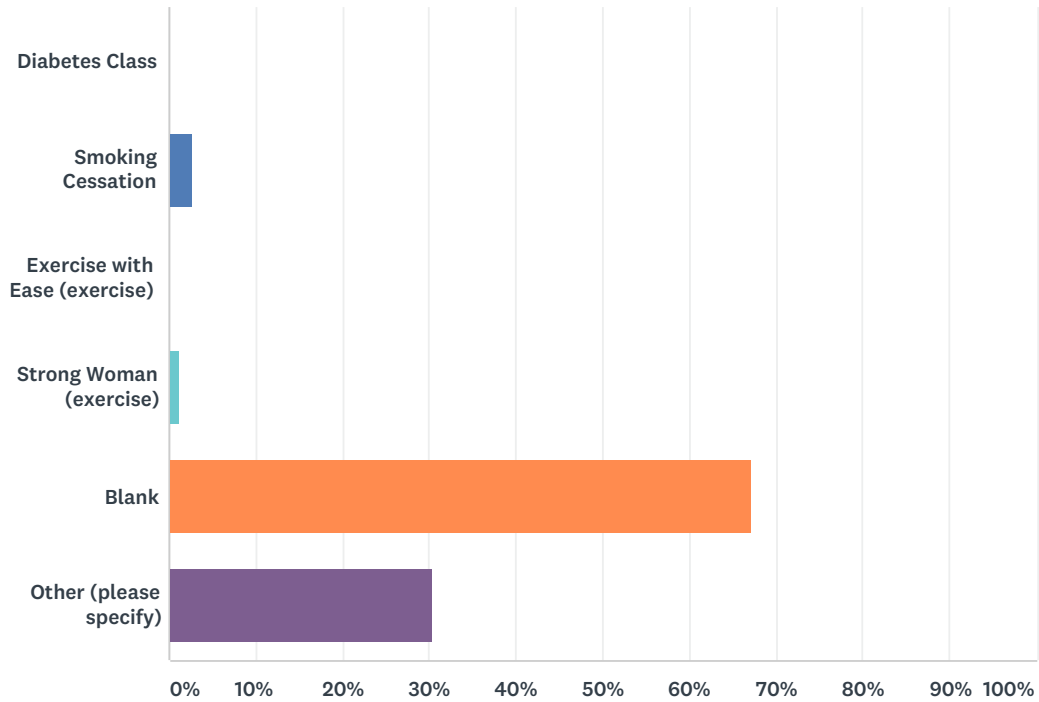
#	OTHER (PLEASE SPECIFY)	DATE
1	FS OFFICE	4/7/2017 10:28 AM
2	NONE	4/7/2017 10:08 AM
3	DOCTORS OFFICE	4/7/2017 9:40 AM
4	JUST KNEW	4/7/2017 9:26 AM
5	BY MY FIANCE'	4/7/2017 9:21 AM
6	NONE	4/7/2017 9:18 AM
7	NONE	4/7/2017 9:13 AM
8	I LIVE HERE	4/7/2017 9:12 AM
9	NONE	4/7/2017 9:05 AM

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10	IT WAS FOREVER AGO!	4/7/2017 8:56 AM
11	211	4/7/2017 8:52 AM
12	FAMILY	4/7/2017 8:48 AM
13	LIVED IN JESSAMINE CO MY WHOLE LIFE.	4/7/2017 8:38 AM
14	ALREADY KNEW ABOUT IT.	4/7/2017 8:13 AM
15	IVE COME HERE SINCE I WAS A KID.	4/7/2017 8:01 AM
16	PAT. HERE IN A LONG TIME.	4/7/2017 7:55 AM
17	ALREADY KNEW	4/6/2017 2:50 PM
18	NONE	4/6/2017 2:42 PM
19	WHEN MOVED FROM ONE COUNTY TO ANOTHER.	4/6/2017 2:39 PM
20	ME	4/6/2017 2:26 PM
21	NONE	4/6/2017 1:56 PM
22	NONE	4/6/2017 1:42 PM
23	Have always known since I was a child.	4/6/2017 1:22 PM

Q20 What classes have you attended at the Jessamine County Health Department? Answer all that apply.

Answered: 76 Skipped: 14



ANSWER CHOICES	RESPONSES	
Diabetes Class	0.00%	0
Smoking Cessation	2.63%	2
Exercise with Ease (exercise)	0.00%	0
Strong Woman (exercise)	1.32%	1
Blank	67.11%	51
Other (please specify)	30.26%	23
Total Respondents: 76		

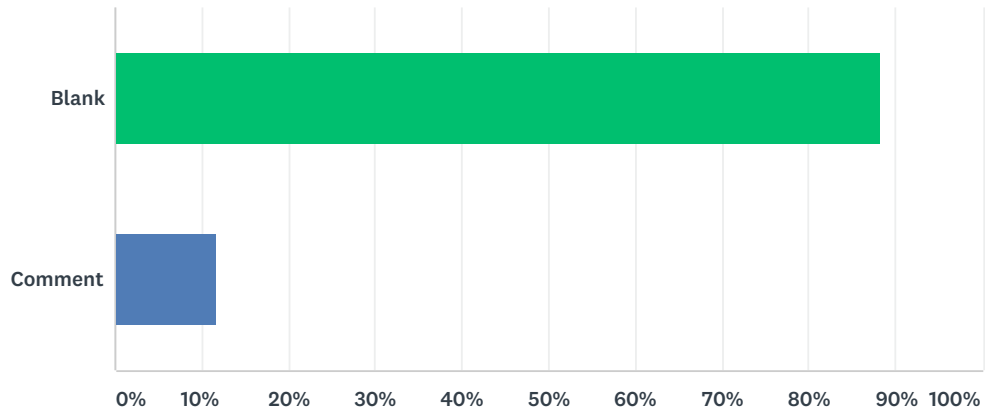
#	OTHER (PLEASE SPECIFY)	DATE
1	NONE	4/7/2017 10:40 AM
2	NONE	4/7/2017 10:34 AM
3	NONE	4/7/2017 10:28 AM
4	NONE	4/7/2017 10:23 AM
5	NONE	4/7/2017 10:16 AM
6	NONE	4/7/2017 10:10 AM
7	NONE	4/7/2017 10:08 AM
8	HANDS AT HOME?	4/7/2017 9:58 AM

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9	NONE DIDN'T KNOW YOU OFFERED CL;ASSES	4/7/2017 9:32 AM
10	N/A	4/7/2017 9:29 AM
11	NONE JUST WIC	4/7/2017 9:21 AM
12	NONE	4/7/2017 9:18 AM
13	SOCIAL SERVICES	4/7/2017 8:51 AM
14	NONE	4/7/2017 8:35 AM
15	N/A	4/7/2017 8:14 AM
16	NONE	4/7/2017 8:13 AM
17	NONE	4/7/2017 8:10 AM
18	N/A	4/7/2017 7:55 AM
19	NONE	4/7/2017 7:45 AM
20	NONE	4/6/2017 2:59 PM
21	NONE	4/6/2017 2:28 PM
22	NONE	4/6/2017 2:24 PM
23	NONE	4/6/2017 1:31 PM

Q21 What class(es) would you like to see the Health Department offer?

Answered: 77 Skipped: 13

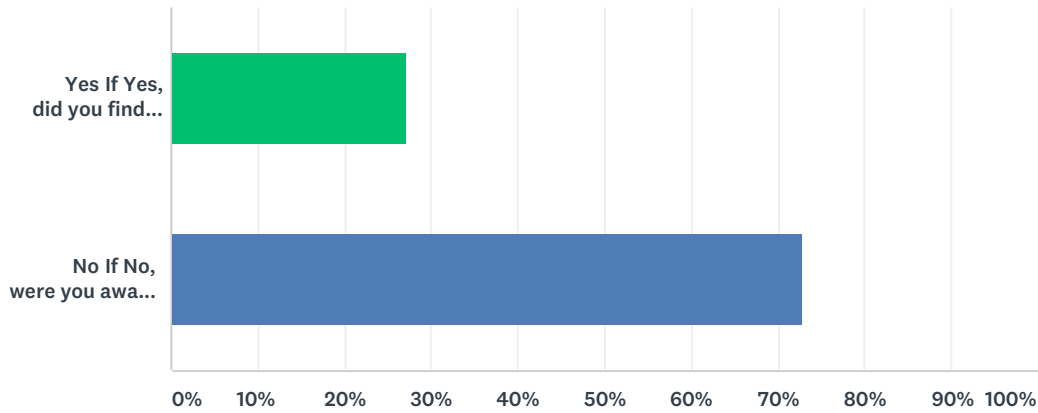


ANSWER CHOICES	RESPONSES	
Blank	88.31%	68
Comment	11.69%	9
TOTAL		77

#	COMMENT	DATE
1	KID'S EXERCISE	4/7/2017 10:40 AM
2	NONE	4/7/2017 10:08 AM
3	BREAST FEEDING- HOW TO INTRODUCE SOLIDS.	4/7/2017 9:32 AM
4	I BELIEVE THEY OFFER A WIDE VARIETY OF PROGRAMS ALREADY.	4/7/2017 9:29 AM
5	LATER EXERCISE ADULTS EVENING	4/7/2017 9:26 AM
6	IM NOT SURE	4/7/2017 9:21 AM
7	N/A	4/7/2017 8:51 AM
8	PREGNANCY & CHILDBIRTH	4/6/2017 2:39 PM
9	FINANCIAL ADVISOR	4/6/2017 1:45 PM

Q22 Have you visited our website?

Answered: 88 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes If Yes, did you find the information you were looking for?	27.27%	24
No If No, were you aware we have a website?	72.73%	64
TOTAL		88

#	COMMENTS	DATE
1	I DID NOT KNOW ABOUT THE WEBSITE UNTIL I LOOKED ON THE WALL AT A POSTER	4/7/2017 10:34 AM
2	YES	4/7/2017 10:30 AM
3	NO	4/7/2017 10:25 AM
4	NO	4/7/2017 10:21 AM
5	NO	4/7/2017 10:00 AM
6	NO	4/7/2017 9:58 AM
7	YES	4/7/2017 9:37 AM
8	YES	4/7/2017 9:36 AM
9	WIC	4/7/2017 9:32 AM
10	I DID NOT	4/7/2017 9:21 AM
11	NO	4/7/2017 9:16 AM
12	NO	4/7/2017 9:13 AM
13	NO	4/7/2017 9:00 AM
14	YES!	4/7/2017 8:48 AM
15	WILL VISIT	4/7/2017 8:20 AM
16	AND YES	4/7/2017 8:13 AM
17	YES	4/7/2017 8:04 AM
18	NO	4/7/2017 7:59 AM
19	NO,BUT I WILL BE VISITING THE WEBSITE.	4/7/2017 7:50 AM
20	WASN'T AWARE	4/7/2017 7:45 AM

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21	YES	4/6/2017 2:55 PM
22	NO	4/6/2017 2:50 PM
23	NO	4/6/2017 2:44 PM
24	YES	4/6/2017 2:39 PM
25	YES	4/6/2017 2:30 PM
26	YES	4/6/2017 2:28 PM
27	YES	4/6/2017 1:45 PM
28	EVERYTHING WAS GREAT.	4/6/2017 1:28 PM
29	wasn't aware	4/6/2017 1:22 PM

Q23 In terms of your appointment today, what did we do well?

Answered: 76 Skipped: 14

#	RESPONSES	DATE
1	EVERYTHING	4/7/2017 10:40 AM
2	VERY COURTEOUS AND RESPECTFUL. TREATED MY CHILD WITH RESPECT AND EASE.	4/7/2017 10:37 AM
3	EVERYTHING WAS GREAT.	4/7/2017 10:34 AM
4	EVERYTHING	4/7/2017 10:30 AM
5	ALL AS ALWAYS!	4/7/2017 10:28 AM
6	EVERYTHING WAS DONE WELL AND QUICKLY.	4/7/2017 10:25 AM
7	YES EVERYTHING WAS GREAT VERY FRIENDLY	4/7/2017 10:23 AM
8	EVERYTHING	4/7/2017 10:16 AM
9	VERY NICE RESPECTIVE.	4/7/2017 10:13 AM
10	VERY FRIENDLY	4/7/2017 10:10 AM
11	COMMUNICATE, KEEP CHILDREN HAPPY, EXPLANATION OF BENEFITS	4/7/2017 10:03 AM
12	YOUR STAFF WAS VERY FRIENDLY AND NICE TO THE KIDS.	4/7/2017 10:00 AM
13	LISTEN AND HELP UNDERSTAND THE NEEDS WE REQUIRE.	4/7/2017 9:58 AM
14	VERY FRIENDLY AND INFORMATIVE.	4/7/2017 9:55 AM
15	THE WOMEN WHOM DONE SHOTS WAS RESPECTFUL AND GREAT WITH MY DAUGHTER!	4/7/2017 9:40 AM
16	EXCELLENT	4/7/2017 9:34 AM
17	FRIENDLINESS AND RESPECTFUL TOWARDS MY FAMILY	4/7/2017 9:32 AM
18	GREETING, INFORMATIVE, FRIENDLY, ACCOMODATING	4/7/2017 9:29 AM
19	COURTIOUS, EXPLANATIONS	4/7/2017 9:26 AM
20	ALL STAFF WAS VERY FRIENDLY AND I WAS IN AND OUT . EVERYONE IS DOING GREAT.	4/7/2017 9:24 AM
21	EVERYTHING I HAVE NO PROBLEMS	4/7/2017 9:21 AM
22	EVERYTHING	4/7/2017 9:18 AM
23	VERY INFORMATIVE	4/7/2017 9:16 AM
24	EVERYTHING, WELL RESPECT	4/7/2017 9:13 AM
25	EVERYTHING, FRIENDLY STAFF	4/7/2017 9:12 AM
26	POLITE	4/7/2017 9:09 AM
27	HELPED ME GET MORE WIC FOR ME AND MY CHILD.	4/7/2017 9:08 AM
28	MEET MY NEED , RESPECTFULLY, I WAS MORE THAN COMFORTABLE.	4/7/2017 9:05 AM
29	COMMUNICATION, KINDNESS, SPEED	4/7/2017 9:02 AM
30	ALL	4/7/2017 9:00 AM
31	EVERYTHING!	4/7/2017 8:58 AM
32	EVERYONE WAS FRIENDLY AND PROFESSIONAL , AND THE FACILITY WAS CLEAN!	4/7/2017 8:56 AM
33	INJECTIONS	4/7/2017 8:54 AM
34	SATISFIED WITH THE TIME FRAME OF THE WAIT.	4/7/2017 8:52 AM
35	REGISTRATION AND FRONT DESK STAFF WAS AMAZING AND VERY FRIENDLY.	4/7/2017 8:51 AM

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36	EVERYTHING WAS EXCELLENT!	4/7/2017 8:48 AM
37	EVERYTHING	4/7/2017 8:40 AM
38	BEING SO FRIENDLY:)	4/7/2017 8:38 AM
39	HAVEN" T BEEN SEEN YET ,BUT SO FAR GOOD	4/7/2017 8:35 AM
40	VERY COURIOUS :)	4/7/2017 8:32 AM
41	EVERYTHING	4/7/2017 8:28 AM
42	EVERYTHING.	4/7/2017 8:20 AM
43	EVERYTHING. EVERYONE DOES THEIR JOB VERY WELL.	4/7/2017 8:18 AM
44	EVERYTHING AND VERY KIND	4/7/2017 8:13 AM
45	KINDNESS AND PATIENCE OF NURSE WAS GREAT.	4/7/2017 8:10 AM
46	SEEN ONE HOUR AFTER I GOT HERE.	4/7/2017 8:08 AM
47	TB SKIN TEST	4/7/2017 8:06 AM
48	MUCH BETTER IN KEEPING APPT. TIME THAN BEFORE.	4/7/2017 8:04 AM
49	WIC / IMMUNIZAION	4/7/2017 7:59 AM
50	ALL	4/7/2017 7:55 AM
51	WONDERFUL. THE STAFF WERE SO KIND.	4/7/2017 7:52 AM
52	VERY COURTEOUS AND FRIENDLY STAFF . THEY ALL MAKE YOU FEEL AT EASE. BEST HEALTH DEPT. I HAVE VISITED.	4/7/2017 7:50 AM
53	GIVING INFORMATION	4/7/2017 7:45 AM
54	GREAT	4/7/2017 7:43 AM
55	communication and friendly manner. always love seeing Sonya.	4/6/2017 2:59 PM
56	EXPLAINING THE ENTIRE APPT. FROM START TO FINISH, AS WELL AS ANSWERING MY QUESTIONS.	4/6/2017 2:55 PM
57	INTAKE WAS POLITE SO WAS CLINIC STAFF	4/6/2017 2:50 PM
58	BE ON TIME, RESPECT WITH KINDNESS AND OTHER	4/6/2017 2:47 PM
59	VERY FRIENDLY STAFF	4/6/2017 2:44 PM
60	FRIENDLY, INFORMATIVE SERVICE.	4/6/2017 2:42 PM
61	EVERYTHING , ESPECIALLY LISTENING	4/6/2017 2:39 PM
62	EVERYTHING WAS GREAT	4/6/2017 2:32 PM
63	EVERYTHING	4/6/2017 2:30 PM
64	IT HAS ALL BEEN GREAT!!:)	4/6/2017 2:28 PM
65	ALL	4/6/2017 2:26 PM
66	GET THINGS DONE FAST.	4/6/2017 2:22 PM
67	EVERYTHING EXCEPT HAVING TO WAIT AN HOUR TO BE CHECKED IN. OTHER THAN THAT, EXCELLENT.	4/6/2017 1:56 PM
68	YOU TOOK CARE OF ALL MY NEEDS AND MADE SURE YA'LL COULDN'T HELP IN ANY OTHER WAY.	4/6/2017 1:45 PM
69	FRIENDLY	4/6/2017 1:42 PM
70	ALL	4/6/2017 1:39 PM
71	YES	4/6/2017 1:36 PM
72	EVERYTHING	4/6/2017 1:33 PM
73	EVERYTHING :)	4/6/2017 1:31 PM

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74	Everything	4/6/2017 1:24 PM
75	everything	4/6/2017 1:22 PM
76	everything	4/6/2017 1:16 PM

Q24 In terms of your appointment today, what could we improve?

Answered: 54 Skipped: 36

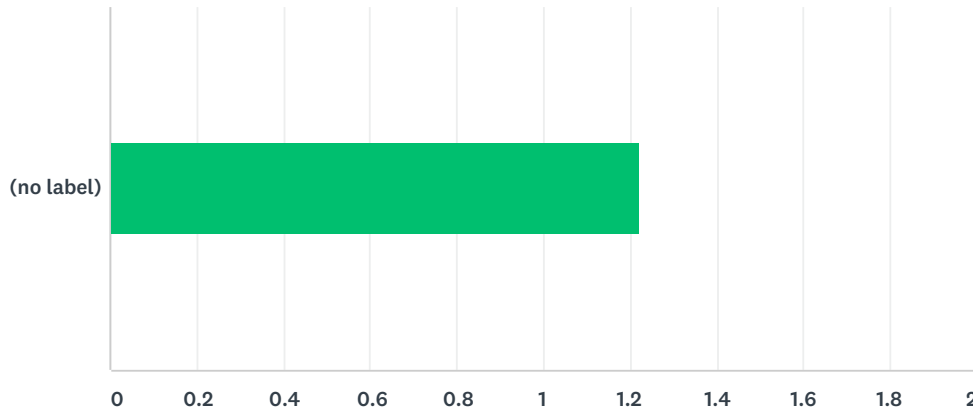
#	RESPONSES	DATE
1	NOTHING	4/7/2017 10:37 AM
2	NOTHING	4/7/2017 10:34 AM
3	NOTHING	4/7/2017 10:30 AM
4	WAITING, BUT I UNDERSTAND IF YOU ARE BUSY!	4/7/2017 10:28 AM
5	SCHEDULING	4/7/2017 10:25 AM
6	NOTHING	4/7/2017 10:23 AM
7	DID EVERYTHING RIGHT.	4/7/2017 10:20 AM
8	NOTHING EVERYTHING'S FINE	4/7/2017 10:16 AM
9	DID EVERYTHING WELL	4/7/2017 10:13 AM
10	N/A	4/7/2017 10:10 AM
11	SO FAR SO GOOD.	4/7/2017 9:58 AM
12	NOTHING . I HAD A WONDERFUL EXPERIENCE.	4/7/2017 9:55 AM
13	I GOT SAT TO THE SIDE AND FORGOT. SO I WAITED AN HOUR BEFORE EVEN REGISTERING.	4/7/2017 9:40 AM
14	NOTHING	4/7/2017 9:34 AM
15	THE WAIT TIME.	4/7/2017 9:32 AM
16	EVERYTHING WAS GOING PRETTY SMOOTH ON LAST VISIT.	4/7/2017 9:29 AM
17	I THINK EVERYTHING GREAT! NO IMPROVEMENT NEEDED.	4/7/2017 9:24 AM
18	N/A	4/7/2017 9:21 AM
19	THE WAIT TIME	4/7/2017 9:18 AM
20	N/A	4/7/2017 9:16 AM
21	N/A	4/7/2017 9:13 AM
22	NOTHING	4/7/2017 9:12 AM
23	NOTHING TIME FRAME	4/7/2017 9:09 AM
24	COULD GET WHERE YOU CAN GET APPTS. OVER THE PHONE.	4/7/2017 9:08 AM
25	N/A	4/7/2017 9:02 AM
26	N/A	4/7/2017 8:54 AM
27	NOTHING	4/7/2017 8:52 AM
28	DON'T FIX WHAT ISN'T BROKEN.	4/7/2017 8:48 AM
29	NOTHING	4/7/2017 8:40 AM
30	NOTHING EVERYTHING IS GREAT	4/7/2017 8:38 AM
31	HAVEN'T BEEN SEEN YET BUT SO FAR GOOD.	4/7/2017 8:35 AM
32	MY APOPT. WAS AT 9:30 AND WENT BACK AFTER 10..... WISH IT WAS MORE PROMPT.	4/7/2017 8:32 AM
33	N/A	4/7/2017 8:28 AM
34	WE WERE SATISFIED ALL AROUND.	4/7/2017 8:20 AM

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35	NOTHING. GREAT JOB!	4/7/2017 8:18 AM
36	FASTER TIME IN AND OUT.	4/7/2017 8:13 AM
37	NOTHING	4/7/2017 8:08 AM
38	N/A	4/7/2017 8:06 AM
39	N/A	4/7/2017 8:04 AM
40	NOTHING	4/7/2017 7:59 AM
41	NOTHING	4/7/2017 7:55 AM
42	N/A STAFF AND BUILDING WAS AWESOME.	4/7/2017 7:50 AM
43	N/A	4/7/2017 7:41 AM
44	everything was fantastic.	4/6/2017 2:59 PM
45	MORE TIMLEY MANNER OF BEING SERVED, FRONT DESK COULD BE NICER.	4/6/2017 2:50 PM
46	TIME SPENDED HAVING TO WAIT TO BE CHECKED IN AND OUT.	4/6/2017 1:56 PM
47	NOTHING	4/6/2017 1:45 PM
48	WAIT TIME	4/6/2017 1:42 PM
49	ALL	4/6/2017 1:39 PM
50	NOTHING	4/6/2017 1:33 PM
51	YOU DID GREAT :)	4/6/2017 1:31 PM
52	Nothing	4/6/2017 1:24 PM
53	nothing	4/6/2017 1:22 PM
54	nothing	4/6/2017 1:16 PM

Q25 Do the personnel at the Health Department encourage breastfeeding?

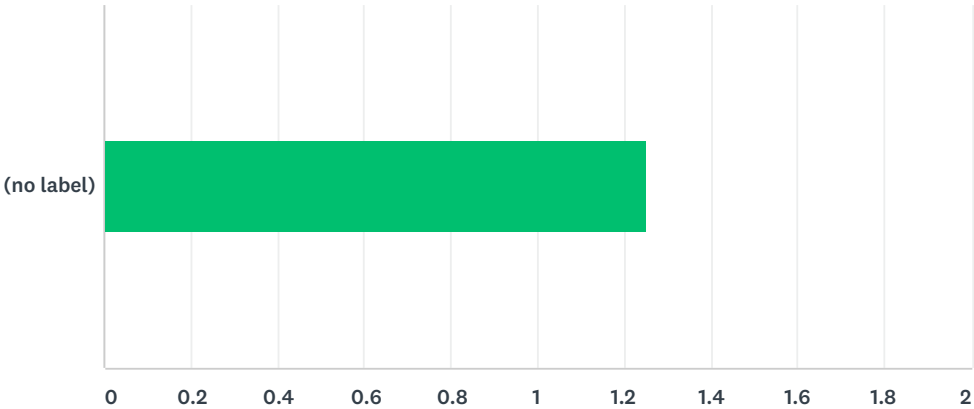
Answered: 88 Skipped: 2



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	68.18%	13.64%	2.27%	0.00%	0.00%	15.91%	88	1.22
	60	12	2	0	0	14		

Q26 Is there a comfortable place at the Jessamine County Health Department for you to breastfeed your child?

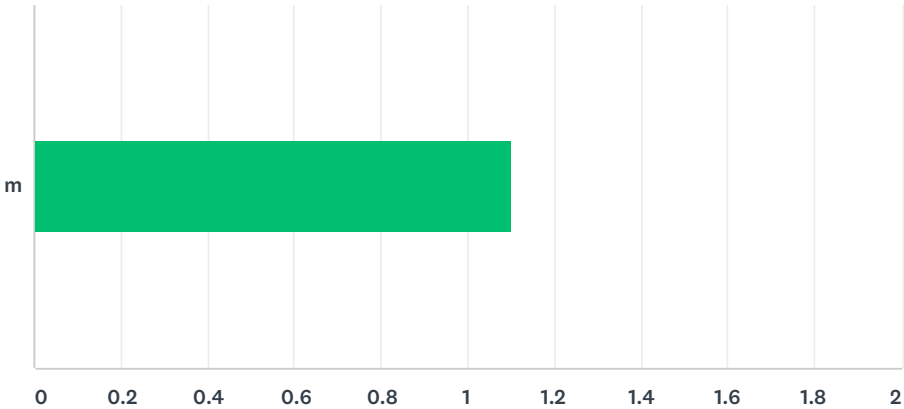
Answered: 85 Skipped: 5



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	61.18%	12.94%	1.18%	1.18%	0.00%	23.53%	85	1.25
	52	11	1	1	0	20		

Q27 Do you find the Jessamine County Health Department friendly towards breast feeding mothers and their children?

Answered: 86 Skipped: 4



	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
m	74.42% 64	5.81% 5	1.16% 1	0.00% 0	0.00% 0	18.60% 16	86	1.10

Q28 What suggestions do you have to improve the breastfeeding program?

Answered: 41 Skipped: 49

#	RESPONSES	DATE
1	WILL BE GOOD THAT THE NURSING PLACE WILL NOT BE IN THE BATHROOM.	4/7/2017 10:40 AM
2	NOTHING	4/7/2017 10:37 AM
3	NONE	4/7/2017 10:34 AM
4	NOTHING	4/7/2017 10:30 AM
5	NOTHING	4/7/2017 10:28 AM
6	NONE	4/7/2017 10:25 AM
7	NOTHING REALLY	4/7/2017 10:20 AM
8	NONE	4/7/2017 10:16 AM
9	MORE THAN ONE ROOM TO BREAST FEED.	4/7/2017 10:13 AM
10	N/A	4/7/2017 10:10 AM
11	N/A	4/7/2017 9:40 AM
12	N/A	4/7/2017 9:34 AM
13	TO HELP CONTINUE TO SUPPORT US.	4/7/2017 9:32 AM
14	GREAT!	4/7/2017 9:24 AM
15	N/A	4/7/2017 9:21 AM
16	N/A	4/7/2017 9:16 AM
17	NOTHING	4/7/2017 9:12 AM
18	I'M NOT SURE?	4/7/2017 9:08 AM
19	N/A	4/7/2017 9:05 AM
20	N/A	4/7/2017 9:02 AM
21	N/A	4/7/2017 8:54 AM
22	N/A	4/7/2017 8:52 AM
23	NONE 1	4/7/2017 8:48 AM
24	N/A	4/7/2017 8:40 AM
25	NOTHING	4/7/2017 8:38 AM
26	N/A	4/7/2017 8:20 AM
27	DON'T HAVE ANY. THE PERSONNEL WAS VERY ENCOURGING ME TO KEEP BREAST FEEDING!	4/7/2017 8:18 AM
28	NONE	4/7/2017 8:13 AM
29	N/A	4/7/2017 8:06 AM
30	NONE	4/7/2017 8:04 AM
31	NONE	4/7/2017 7:57 AM
32	NONE .THEY WERE VERY SUPPORTIVE WHEN I WAS BREAST FEEDING MY SON.	4/7/2017 7:50 AM
33	NONE	4/6/2017 2:50 PM

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34	NONE	4/6/2017 2:47 PM
35	N/A	4/6/2017 2:39 PM
36	I THINK IT WAS GREAT FOR MOTHERS TO HAVE A SAFE PLACE TO BREAST FEED.	4/6/2017 2:34 PM
37	NONE	4/6/2017 1:56 PM
38	NONE	4/6/2017 1:36 PM
39	BETTER AREA :)	4/6/2017 1:31 PM
40	N/A	4/6/2017 1:24 PM
41	nothing	4/6/2017 1:16 PM

Q29 Thank you for your help! Please add additional comments below.

Answered: 28 Skipped: 62

#	RESPONSES	DATE
1	I WANT TO THANK YOU FOR ALL THE PERSONNEL WHO WORK HERE.	4/7/2017 10:40 AM
2	EVERYONE IS SO NICE AND RESPECTFUL	4/7/2017 10:37 AM
3	EVERYTHING WAS EXCELLENT. I'D GIVE JESSAMINE COUNTY HEALTH DEPT. 12 STARS IF I COULD	4/7/2017 10:34 AM
4	N/A	4/7/2017 10:30 AM
5	:)	4/7/2017 10:28 AM
6	EVERYONE IS KID FRIENDLY . ALWAYS IN AND OUT FAST SERVICE.	4/7/2017 10:16 AM
7	YOU HAVE A VERY FRIENDLY STAFF.	4/7/2017 10:10 AM
8	I'M VERY THANKFUL FOR THE WARM INVITING ENVIRONMET AND INSIGHTFUL INFORMATION PROVIDED.	4/7/2017 9:55 AM
9	N/A	4/7/2017 9:40 AM
10	THANK YOU FOR YOUR TIME AND HELP.	4/7/2017 9:32 AM
11	GREAT VISIT! LOVE STAFF!	4/7/2017 9:24 AM
12	HAVE A GREAT DAY !	4/7/2017 9:08 AM
13	N/A	4/7/2017 9:05 AM
14	STAFF WAS AMAZING.	4/7/2017 8:51 AM
15	LOVE THE STAFF ALWAYS FRIENDLY AND POLITE!	4/7/2017 8:48 AM
16	THANK YOU HAVE A GREAT DAY!:)	4/7/2017 8:38 AM
17	GOOD JOB YOU ALL.	4/7/2017 8:20 AM
18	EVERYTIME I COME IN I'M ALWAYS GREETED WITH A BIG SMILE AND FRIENDLY ATTITUDE FROM ALL THE STAFF. VERY FRIENDLY PLACE.	4/7/2017 8:18 AM
19	N/A	4/7/2017 8:06 AM
20	N/A	4/7/2017 8:04 AM
21	THANK YOU.	4/7/2017 7:52 AM
22	KEEP UP THE GOOD WORK YOU ALL DO. BE PROUD OF HELPING SO PEOPLE IN SUCH A FRIENDLY MANNER.	4/7/2017 7:50 AM
23	Thanks for being here for me and my babies.	4/6/2017 2:59 PM
24	I DON'T THINK I'VE EVER BEEN TO A COUNTY OFFICE WHERE THE EMPLOYEES WERE SO HELPFUL AND INFORMATIVE FOR A FIRST TIME MOM, IT IS HELPFUL AND CALMING. THANK YOU.	4/6/2017 2:55 PM
25	NONE	4/6/2017 2:47 PM
26	LOVE MS. KIM /WIC	4/6/2017 2:39 PM
27	FRIENDLY AND HELPFUL STAFF.	4/6/2017 1:56 PM
28	NONE	4/6/2017 1:36 PM